

WILIER BIKES WARRANTY

Note: this warranty does not affect your statutory rights

Wilier Triestina Spa guarantees bicycles having the Wilier Triestina trade mark. It guarantees all its components and parts from flaws and defects made by construction and assembly, moreover it guarantees the high quality of the materials used.

This guarantee is valid for a period of 24 (twenty four) months starting from the date of purchase from the Wilier Triestina retailer. **ONLY** bicycles purchased fully assembled and collected from the premises of an officially appointed Wilier Triestina dealer qualify for any warranty. Bikes supplied in boxes **DO NOT** qualify for any manufacturer's warranty.

Wilier Triestina Spa is committed to supply, from its own depot, without charges, those parts that should result defected by ascertained flaw of the materials used or due by the manufacturing procedures.

As for the equipment and parts of the other producers are concerned, Wilier Triestina Spa sales management will arrange to keep the guarantee within the limits allowed by the producers, according to the specific enclosed warranties.

The above mentioned being understood, the customer is responsible for the following defect and damages:

- a) Damages and breakages during transportation
- b) Accidents
- c) An improper use of the product
- d) Through neglect
- e) Normal wear and tear
- f) Repairs and tampering by unauthorised personnel

As far as the varnishing is concerned, a reminder that the residual saline substances, such as sweat and integrators, unavoidably cause an early deterioration of the varnish, especially around the bottle-holder and slide area; therefore the flaws and defects of this sort will be considered due to negligence and therefore are not covered by this warranty.

Wilier Triestina Spa reserves the facility, conforming to this warranty to replace frames, forks and original components with frames, forks and components of the same quality and price of other models when the original ones are not available at the moment when the warranty was made valid.

Repair operations or replacement of defective parts will occur, according to Wilier Triestina Spa at their firms, at the store, or at the customer's house. In whichever way, the transport costs and risks will be charged to the resolution of the contract and to the compensation of the damage for the non-functioning of the equipment due to any delays in the replacement of the defective parts.

Wilier Triestina Spa does not undertake as a guarantee any other responsibilities, costs or charges except for the ones mentioned above. Moreover, Wilier Triestina Spa declines all responsibility for damages to people, animals or objects due to the use of the product.

The warranty is applicable only after sending the enclosed coupon filled in this every part, within ten days from the date of purchase. Wilier Triestina Spa will reserve the right to deny the validity of the certificate when, by objective inspection, proved that the purchased goods was used before sending the coupon mentioned above.

The Court of Bassano del Grappa is the only jurisdiction for any controversies or disputes that should originate from this warranty.

IMPORTANT INFORMATION

Before use, it is essential that the rider is familiar with the safe operation of this bike. Please read all the supplied documentation carefully before use of this bike. If you have any questions, please contact your retailer.

BEFORE FIRST USE

Make sure the bike is set up correctly for you. The saddle needs to be set at the correct height for safe use. If the saddle is too high or too low, you will put too much stress on your legs and knees. Sit on the bike with both feet on the pedals. Pedal backwards and stop with your right leg perpendicular to the ground (at this point the crank is in the 6 O'Clock position. With the ball of the foot centred on the pedal, the rider should have a slight bend in their right knee. There is a maximum height that you can extend your saddle to, which is marked on the seatpost - Do not raise the seatpost beyond this mark.

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BEFORE EVERY RIDE

All bicycle frames and components have a finite life. How long they last is dependant on use and levels of maintenance. It is essential, especially with a high performance bike such as this, that before every ride the bike is inspected for any visible signs of damage and any problems rectified before use. Check the frame stem and bars and other components for signs of damage or cracking. Check that both wheels are securely in place. Make sure the Quick Release mechanism that holds the seatpost in place is securely fastened. Check your brakes. Roll the bike forward and squeeze the levers - the pads should grip the disc without the levers touching the grips. Check that the wheels and tyres are in good shape. Any heavily worn tyres should be replaced and any missing or loose spokes replaced before use. Make sure the wheels run true.

AFTER EVERY RIDE

Keeping your bike clean is an important part of its regular maintenance. Avoid high pressure jet washes as these can remove grease from bearings and dramatically reduce the life of components. It's best to clean your bicycle by hand. Gently remove mud and dirt with water before proper cleaning otherwise the grit will damage the paintworks.

REGULAR MAINTENANCE

Regular Maintenance is essential to guarantee the safe operation of your Wilier bike.

Lubrication: Check all the moving parts of your bike, especially the chain. Check the chain for wear and damaged or tight links regularly. Keep the chain lubricated with 3 in 1 oil with PTFE, or similar. Apply the lubricant to the internal parts of the chain.

Avoid contaminating the brake discs or pads with lubricant. This will stop the brakes working effectively.

Adjustments: Watch your gears for symptoms of shifting problems. If shifting becomes noisy or difficult, or dumps the chain off the chainrings, adjustment is necessary. Make sure the derailleurs are correctly aligned and that gear cables are not kinked or frayed. Get your bike regularly serviced by your dealer - at least one service every 6 months, or whenever you feel performance reducing.

EVERY TWO YEARS

The lightweight Handlebars supplied on this bike **MUST** be replaced periodically as in time they will possibly fail due to fatigue. We recommend a maximum of 2 years between replacements, less if you ride aggressively.

SAFETY WHEN RIDING

Observe the rules of the road and remember that riding in the wet greatly increases stopping distances.